

KUBINSKA-SCENA.LIFE · GENERAL TERMS AND CONDITIONS

Effective from 24 October 2026 · version 1.0

These terms apply to all services of Kubinska-Scena.Life. The common part applies to all services. Part A applies to Chat.Kubinska-Scena.Life on the (matrix) protocol. Part B applies to the Elevator_Studios.DK rehearsal room. If the common part differs from Part A or B, Part A or B applies.

COMMON PART

1. Provider

The Hemp Cooperative, družstvo

Registered office: Pohronský Bukovec 42, 976 62 Pohronský Bukovec

Company ID (IČO): 51 026 775 · Tax ID (DIČ): 2120562323 · VAT ID (IČ DPH): SK2120562323

Registered in the Commercial Register of the District Court Banská Bystrica (Okresný súd Banská Bystrica), Section Dr, Insert No. 522/S
Phone: +421 905 853 870

Email: Office@Kubinska-Scena.Life

Registered for VAT.

In these terms, "we" means The Hemp Cooperative, družstvo. "You" means whoever ordered the service.

2. Payment and invoice

- You pay in advance by bank transfer using the QR code (PAY by square) shown to you when you order.
- We match your payment by the variable symbol (VS) and the amount.
- We email you the invoice once the payment reaches our account.
- We refund money to the account the payment came from.

3. Complaints and disputes

- Send complaints by email to Office@Kubinska-Scena.Life. We handle them without undue delay, within the statutory time limit.
- If you are not happy with how we handled your complaint, or you think we have breached your rights, as a consumer you can file a request for alternative dispute resolution under Act No. 391/2015 Coll. on

Alternative Dispute Resolution of Consumer Disputes. It is handled by the Slovak Trade Inspection (soi.sk) or another body on the list of the Ministry of Economy of the Slovak Republic (Ministerstvo hospodárstva SR). You can also file the request electronically.

- We are supervised by the Slovak Trade Inspection (SOI), SOI Inspectorate for the Žilina Region (Inšpektorát SOI pre Žilinský kraj), Predmestská 71, 011 79 Žilina.

4. Personal data

How we handle your data is set out in our Privacy Policy: for the Scéna chat on Kubinska-Scena.Life, for the rehearsal room on the Elevator_Studios.DK website.

5. Changes to these terms

We may change these terms. We announce any change on the website and by email, and for the chat also in the app, at least 14 days before it takes effect. Contracts concluded before the change are governed by the original wording. A rehearsal room slot you have already paid for is governed by the wording valid on the day you ordered.

6. Governing law

Anything these terms do not cover is governed by the law of the Slovak Republic.

PART A · THE SCÉNA CHAT (MATRIX)

A1. Subject of the service

Chat.Kubinska-Scena.Life is a paid number-independent interpersonal communications service (NIICS) run on the (matrix) protocol. The service provides access to the private communication server Kubinska-Scena.Life, including end-to-end encrypted chat, voice and video calls, rooms and file sharing through a client app (e.g. Element X, FluffyChat, etc.).

The Provider is a micro-enterprise providing solely a number-independent interpersonal communications service. According to the statement of the Regulatory Authority for Electronic Communications and Postal Services (Úrad pre reguláciu elektronických komunikácií a poštových služieb) of 11 September 2026, the service is not subject to a general authorisation or to the notification obligation under Section 10 of Act No. 452/2021 Coll. In accordance with Article 98 of Directive (EU) 2018/1972, we inform the member that the specific end-user rights under the Act on Electronic Communications do not apply to the service; consumer rights under general legislation remain unaffected.

Federation with external servers is not provided-this is a closed server. Members' data stays exclusively on the Provider's server in Slovakia.

A2. Conclusion of the contract

The service contract is concluded when the membership fee reaches the Provider's account. Payment is made by bank transfer using the QR code (PAY by square) shown when ordering. Before paying, the member must agree to these Terms and Conditions and to the processing of personal data.

A3. Prices

- Monthly plan: €5 / month, a one-off payment for each month; membership is renewed by paying for the next month with the same variable symbol.
- Yearly plan: €50 / year (2 months free), a one-off payment; membership is renewed by paying the next yearly fee.

Prices are final, incl. VAT.

A4. Right of withdrawal

The member (consumer) has the right to withdraw from the contract without giving a reason within 14 days of concluding it. Withdrawal can be sent by email to Office@Kubinska-Scena.Life. The Provider refunds the amount paid within 14 days of receiving the withdrawal and deletes the member's account, including messages.

If, during the 14-day period, the member expressly asks for the service to start and actively uses it, the member agrees to lose the right of withdrawal once the service has been fully provided. If the service has been partly used, the member is entitled to a proportionate refund.

A5. Cancelling membership

The member can end the membership at any time by not paying for the next period, or by email. Access stays active until the end of the paid period.

7 days before the end of the paid period, the Provider sends a payment reminder by email and a notice in (matrix). Membership is renewed by a payment with the same variable symbol. If the payment does not arrive within 10 days of the end of the period, the account is permanently deleted, including messages. The Provider refunds any payment received after deletion; rejoining is only possible with a new order (a new account).

A6. Scope and availability of the service

- Access to private encrypted rooms on the Kubinska-Scena.Life server.
- After paying for membership, the member creates an account through a one-time link sent by email (choosing their own username and password). The member signs in in the Element app at Chat.Kubinska-Scena.Life or in any (matrix) app with the Kubinska-Scena.Life server.
- The Provider aims for 99% availability but does not guarantee uninterrupted operation. Planned downtime will be announced in advance.

A7. Referring a new member

If a new person becomes a member on a member's referral and pays their first membership fee, the Provider extends the referring member's membership by one month free of charge. The new member gives the referring member's (matrix) address (@name:kubinska-scena.life) in the Welcome room or by email to Office@Kubinska-Scena.Life within 14 days of paying. The extension is credited after the new member's 14-day withdrawal period has

passed; it cannot be paid out in cash or transferred to another person. The Provider may change or end the referral programme at any time; extensions already granted remain valid.

A8. Member's obligations

- The member must not share their login details.
- The member must not use the service to spread illegal content or spam, or to harass other members.
- The Provider reserves the right to suspend or close the account of a member who breaches these terms.

A9. Copyright

Content created by members in rooms remains their property. The Provider acquires no licence to the content of communications.

A10. Liability

Messages are end-to-end encrypted-the Provider has no access to the content of communications and bears no liability for it. The Provider is responsible for the professional set-up and availability of the infrastructure. Compensation for damage is limited to the price paid for the relevant period.

PART B · ELEVATOR_STUDIOS.DK

Premises: Elevator_Studios.DK, Kruháč building, Jána Tatliaka Street, Dolný Kubín, room 007 (basement).

B1. Definitions

- Service: hire of music, sound and audiovisual equipment in the rehearsal room for your slot, and related services such as set-up and training. We do not rent out the premises.
- Slot: the time you have booked. It includes setting up and tidying up.
- Band: you and the people you use the slot with.
- Leader: the band member who deals with us on the band's behalf and bears the highest responsibility for it.
- The Scéna chat: our chat, where your band has its own room.
- PIN: the code for the rehearsal room door. It is different for every slot.
- House Rules: the rules of the rehearsal room. They form part of these terms.

B2. Services and prices

Prices are final, incl. VAT.

- 3 h package: €30.00.
- 5 h package: €50.00.
- Rehearsal room slots: Mon-Fri 07:00-14:00 two quiet slots of 3 h each, 17:00-20:00 a 3 h slot and 20:00-01:00 a 5 h slot; Sat-Sun and public holidays a 3 h or 5 h package between 07:00 and 01:00. From 01:00 to 07:00 the rehearsal room is locked.
- Teaching Window, Mon-Fri 14:00-17:00: €0. Tutor-student teaching only, no payment and no invoice.
- First rehearsal: free (article B5).
- Recording, podcast and Live Recording and/or Streaming of a rehearsal: on request only. We agree the price and terms separately; for Live Recording, in a contract.

When you may play loud and when only on headphones is set out in the House Rules.

B3. Ordering and conclusion of the contract

1. You choose and order your slot on the Elevator_Studios.DK website.

2. Before submitting, you confirm that you agree to these terms and to the House Rules.
3. We hold your slot for 2 hours from when the order is created. Nobody else gets it in that time.
4. The contract is concluded when we match your payment to your order. We email you the confirmation and the invoice.
5. You don't pay for the Teaching Window or the first rehearsal. The contract is concluded when we confirm your slot.

B4. When the payment doesn't match

- The payment arrived after the 2 hours: if the slot is still free, we confirm it. If someone else got it in the meantime, we agree another slot, or refund you in full.
- A different amount or a payment without the VS: we don't match it automatically. We look at it and get in touch.
- Paid twice for the same slot: we refund the second payment in full.
- We refund money within 14 days.

B5. Free first rehearsal

- Before your first paid booking, book your first rehearsal. It is free and we will be there.
- We register you, set up the sound on the mixer and the AUX profiles, and show you how to use the gear.
- Bring an ID document-you and all your bandmates. We use it to check identity and age. We don't copy the document. If you sign the contract with an advanced electronic signature, you don't have to show it.
- We also show you how to get into the building.
- Book by email to Office@Kubinska-Scena.Life: your name, phone number and the slot you want. We confirm the slot by email or phone.

B6. Entry and PIN

- You get a different PIN for every slot. It arrives in your band's room in the Scéna chat 24 hours before the start. If you book later, it arrives as soon as we match your payment.
- The PIN works from 15 minutes before the start until 15 minutes after the end of your slot.
- The PIN is never sent by email or in a calendar invite.
- The PIN is for your band only. Don't give it to anyone else. If it gets out, tell us straight away.

- When someone leaves the band, let us know before your next slot. We remove them from the band's room and they won't get the PIN any more.
- PIN not working: check that you are entering the PIN for today's slot and that it is already valid. If that doesn't help, write in your band's room and we'll send you a new PIN.
- If you can't get in because of a fault or a power or internet outage, article B9 applies.

B7. Cancellation by you

Write to Office@Kubinska-Scena.Life from the email address you gave in your order, and give your VS.

How much we refund depends on how many hours before the start of your slot your email reaches us:

- at least 72 h before the start: 100%,
- at least 48 h: 50%,
- at least 24 h: 30%,
- less than 24 h or after the start: 0%.

What counts is the time your email reaches us, not when we process it.

We email you a credit note. We send the money to the account the payment came from, within 14 days of your email.

Even if you are no longer entitled to a refund, let us know. We'll free up the slot for others.

For the Teaching Window, cancel as early as you can so another tutor can have the slot.

B8. Changing your slot

- Write to Office@Kubinska-Scena.Life at least 72 hours before the start. Give your VS and the slot you want.
- If the new slot is free, we move you to it. You get a PIN for the new slot.
- Less than 72 hours before the start, we don't move slots. Cancellation applies (article B7).
- If the new slot costs more, you pay the difference. If it costs less, we refund the difference.

B9. When we have to cancel your slot

This only happens in exceptional cases, for example a fault, a breakdown or a power or internet outage. We get in touch as soon as we know. You

choose: we refund you in full, or you pick another free slot. This also applies if a fault in the lock won't let you in.

B10. Being late and no-shows

- Being late does not extend your slot.
- If you don't turn up and don't cancel, we don't refund.
- You can't pass your slot on to another band. The PIN is for your band only.
- If you turn up without your own headphones or mic, the slot is neither extended nor refunded. What to bring is in the House Rules.

B11. Withdrawal from the contract

We hire you equipment and related services for a precisely agreed slot, for your leisure activity. Under Section 19(1)(1) of Act No. 108/2024 Coll. on Consumer Protection, as a consumer you therefore cannot withdraw from this contract within 14 days without giving a reason. The cancellation terms apply (article B7).

B12. House Rules

The House Rules form part of these terms and of the framework contract. They hang by the rehearsal room door and are on the website. In the event of a serious breach, we may end the rehearsal without compensation and refuse further bookings.

B13. Damage and items left behind

- At the start and at the end of your slot, take photos of the rehearsal room and the gear and send them to your band's room in the Scéna chat. Send anything that isn't right before you start playing. Otherwise, everything is taken to have been in order.
- Report any fault or damage straight away, even a small one.
- The person who booked the slot is liable for any damage caused during the slot by the band or its guests, intentionally or through negligence.
- Normal wear and tear of the gear is not damage.
- We are not responsible for things you leave in the rehearsal room. We put them away in the office and ask you to collect them within 14 days. If you don't collect them within that time, we take them to the recycling centre.

B14. Minors and the Teaching Window

- Under-15s come only with an adult tutor and with a parent's consent.
- Ages 15 to 18 only when accompanied by an adult.
- An adult makes and pays for the booking.
- Slots after 22:00 are not for minors.
- The Teaching Window is for tutor-student teaching only. Bands don't play in it. The tutor stays in the room for the whole lesson.
- The tutor must be an adult. No special qualifications are needed; it can be a parent.

B15. Recording and streaming

- You can make a stereo or multitrack recording to USB on the mixer in the rehearsal room during your slot. It is included in the slot price.
- Recording into a computer through the Audient iD44 audio interface is a recording session at a contract price.
- Live Recording and/or Streaming of a rehearsal: we hire out equipment and related services. You are responsible for the content of the recording and the stream, for the accounts you stream to, and for the consent of the people on the recording.

B16. Covers

At our place, covers are learned and rehearsed using legally purchased materials: sheet music, JamKazam tracks, you name it. This does not apply to the Teaching Window. Recording and broadcasting other people's songs is governed by the law.

Kubinska-Scena.Life · The Hemp Cooperative, družstvo ·
Office@Kubinska-Scena.Life
Dolný Kubín, 24 October 2026